



Blakesley Hall Primary School Parent/Carer Code of Conduct

This Code of Conduct is an unsigned agreement between the Parent, Carer, Visitors and Blakesley Hall Primary School – for Parents/Carers it should be read alongside our Home School Agreement.

Code of Conduct

At Blakesley Hall Primary School we value parents as partners, we believe that for children to excel in their learning and development, parents/carers and school need to work together.

We expect our school community to respect our school ethos and our agreed values of Respect, Resilience, Care, Honesty, Unity and Appreciation and to set a good example of their own behaviour both on school premises and when online.

In addition, we expect our parents, carers and visitors to keep our children safe by adhering to the school's request to park safely outside the school gates each morning and afternoon.

We want to support parents/carers in understanding the importance of a good working relationship to equip their children with the necessary skills for adulthood. With this in mind, we welcome and encourage parents/carers to participate fully in the life of our school.

Resolving Difficulties

We are committed to resolving difficulties in a constructive manner through an open and positive dialogue. If the difficulty is regarding a concern with your child in the classroom, please first ask to speak to the class teacher at the end of the school day or use 'class dojo' to make an appointment with them.

If this does not resolve the issue, parents are then asked to speak to the member of the Senior Leader Team responsible for your child's year group:

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|-------------------------|-------------------------|
| Jigsaws | Ms Webbe or Miss Thorne |
| Reception, Year 1 and 2 | Mrs Reid-Leonard |
| Year 3 and 4 | Ms Hack |
| Year 5 and 6 | Mrs Smith |

If after speaking to the class teacher and SLT, you do not feel that the matter has been resolved, parents should then ask to speak to Mrs Key, Headteacher who will arrange to meet with you.

When issues remain unresolved, please follow the school's complaints procedure. This is available on the school website, a copy can be requested from the school office.

This Code of Conduct aims to clarify the types of behaviour that will not be tolerated and seeks parental agreement to these expectations.

The code also sets out the actions the school can take should this code be ignored or where breaches occur.

At Blakesley Hall Primary School, we will not tolerate parents, carers or visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with any of the school's operation or activities anywhere on the school premises
- Any inappropriate behaviour on the school premises
- Using loud or offensive language or displaying temper
- Threatening, in any way, a member of school staff, visitor, fellow parent/carers or pupil damaging or destroying school property
- Sending abusive or threatening emails or text/phone messages/voicemail or other written communications to anyone within the school community
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff at the school on Facebook or any social media sites
- The use of physical or verbal aggression towards another adult or child. This includes physical punishment towards their own child on school premises
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child
- Smoking, vaping, taking illegal drugs or the consumption of alcohol on school premises
- Dogs being brought on to the school premises (other than guide dogs)

Consequences

Should **any** of the above occur on school premises or in connection with school, the school may feel it is necessary to act by:

- Invite the parent in to school to meet with the Headteacher
- Sending a formal letter to the parent or carer warning them regarding their future conduct
- Contacting the appropriate authorities or seek advice from the Local Authority regarding next steps and legal action
- Consider banning the offending adult from entering the school premises. The Headteacher will discuss this step with the Chair of Governors.

The final decision regarding which action will be taken in responding to a breach in the following of the code of conduct will remain with the Headteacher.

In cases where the unacceptable behaviour is considered to be a serious and potentially criminal matter, the concerns will in the first instance be referred to the Police. This will include any or all cases of threats of violence or actual violence to any child, staff or governor in the school. This will also include anything that could be seen as a sign of harassment of any member of the school community, such as any form of social media post or any form of social media cyber bullying.

It is important for parents and carers to make sure any persons collecting their children are aware of this policy.

Thank you for abiding by this code. Together we create a positive and caring environment, not only for the children, but for all who work in and visit our school.